

BUSINESS CONTINUITY POLICY (BCM POLICY)

We are "**CLEANCO WASTE TREATMENT L.L.C.**," a subsidiary of '**CLEANCO TRADING IMPORTING & SERVICES ESTABLISHMENT**,' a 100% Emirati-owned company and a family business in operation since 1980.

As leading Environmental Service Providers (ESPs), we specialize in "**Medical and Hazardous Waste Collection, Transportation, Treatment, and Disposal Services**", as well as the "**Operation and Maintenance of Medical and Hazardous Waste Treatment Facilities**" for both the Public and Private Sectors.

At **CLEANCO WASTE TREATMENT L.L.C.**, we consider Business Continuity Management (BCM) to be a cornerstone of good management practice and a crucial aspect of corporate governance. Effectively managing risks is integral to contributing significantly to the achievement of our strategic and operational objectives.

Key aspects of our BCM approach include:

- Conducting risk assessments on new ventures, projects, processes, and systems to ensure alignment with **CLEANCO WASTE TREATMENT's** objectives.
- Identifying, analyzing, and reporting risks and opportunities to the appropriate management level.
- Establishing a risk management culture across **CLEANCO WASTE TREATMENT**.
- Ensuring compliance with applicable Federal BCM laws, Local regulations, and stakeholder expectations.
- Developing and implementing a BCM system in accordance with the latest National BCM Standard, legal obligations, and international standards.
- Building a Governance framework to define roles, responsibilities, and authorities at all levels for the effectiveness of the business continuity system.
- Defining the organization's risk appetite, conducting business impact analysis, risk assessment, and managing risks within acceptable levels.
- Providing necessary resources for effective system implementation.

- Offering guidance and training to key staff on risk management principles.
- Developing the Waste Management sector infrastructure to ensure continuity during emergencies, crises, and disasters.
- Setting measurable BCM objectives aligned with strategic plans, conducting periodic reviews, and continually improving performance.

Our management conducts periodic reviews of the BCMS policy, ensuring continual system upgrades and improvements. This policy is applicable at both CWT Abu Dhabi and Al Ain locations, aiming to provide a consistent and effective management system for all parties involved in our operations. It outlines steps to minimize the impact of potential disruptions, emphasizing the importance for everyone to understand and adhere to the policy for the smooth running of our business operations.



Dr. Jayesh Panchal

General Manager – Operations



Dr. Khalid Khouri

CEO – Cleanco Waste Treatment L.L.C



HEALTH, SAFETY, ENVIRONMENT QUALITY POLICY (HSEQ POLICY)

CLEANCO WASTE TREATMENT L.L.C. is a subsidiary of **CLEANCO TRADING IMPORTING & SERVICES ESTABLISHMENT**, a 100% Emirati-owned family business established in 1980.

We specialize as leading Environmental Service Providers (ESPs), offering **"Medical and Hazardous Waste Collection, Transportation, Treatment & Disposal Services"**, as well as the **"Operation and Maintenance of Medical and Hazardous Waste Treatment Facilities"** for both the Public and Private Sectors.

Committed to the highest standards of Health, Safety, Environment, and Quality (HSEQ), **CLEANCO WASTE TREATMENT L.L.C.** has developed a comprehensive management system compliant with OSHAD SF Version 3.1, ISO 45001:2018, ISO 14001:2015, and ISO 9001:2015.

Our commitment to excellence is demonstrated through the following principles:

- Allocating appropriate resources to develop, implement, and maintain the QHSE Management System.
- Understanding and meeting the needs and expectations of our customers.
- Inspiring others by delivering innovative environmental solutions with a passion for our world.
- Ensuring compliance with regulatory, legislative, and other requirements in the United Arab Emirates, as well as meeting contractual obligations to assist customers in achieving environmental strategies and targets.
- Identifying and mitigating health, safety, and environmental hazards through comprehensive risk and environmental impact assessments.
- Regularly auditing and improving work practices to enhance overall performance.
- Providing a quality service while minimizing adverse effects on health, safety, and the environment.
- Setting and reviewing objectives to prevent nonconformities and incidents, continually improving the effectiveness of our management system and environmental performance.
- Promoting environmental protection, injury prevention, health, and optimal use of natural resources and energy.

- Ensuring ongoing risk assessments with employee consultation and participation in the HSEQ management system.
- Creating a safe, rewarding, and supportive work environment.
- Protecting and caring for the welfare and development of our employees, customers, and the local communities in which we operate.
- Strictly adhering to professional ethics and acting with the highest integrity and honesty in all relationships.

The HSEQ policy is effective and applicable in Abu Dhabi and Al Ain locations, providing a consistent and effective management system for all parties involved in our operations. The policy promotes quality, safety, and environmental protection while encouraging continuous improvement.

The success of our business is determined by the performance of the Integrated Management System, and we encourage all employees and business partners to cooperate in achieving our Occupational Health, Safety, and Environmental protection aims.



Dr. Jayesh Panchal

General Manager – Operations



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OCCUPATIONAL HEALTH AND SAFETY POLICY STATEMENT (OHS POLICY)

We are "**CLEANCO WASTE TREATMENT L.L.C.**," a subsidiary of '**CLEANCO TRADING IMPORTING & SERVICES ESTABLISHMENT**,' a 100% Emirati-owned company and a family business established in 1980. Specializing as Leading Environmental Service Providers (ESPs), we offer comprehensive "**Medical, Hazardous Waste Collection, Transportation, Treatment & Disposal Service**" as well as the "**Operation and Maintenance of Medical and Hazardous Waste Treatment Facilities**" to both the Public and Private Sectors.

CLEANCO WASTE TREATMENT L.L.C. is dedicated to providing environmental services in adherence to the highest safety and health standards. We have implemented a robust management system aligned with the requirements of OSHAD SF Version 3.1 and ISO 45001:2018, with a commitment to maintaining and continually improving its effectiveness.

Our approach includes:

- Allocating appropriate resources for the development, implementation, and maintenance of the Safety and Health Management System.
- Understanding and meeting the safety and health needs and requirements of all customers, consistently delivering services that meet or exceed expectations.
- Meeting compliance obligations, including contractual, regulatory, legislative, and other requirements subscribed to by CLEANCO WASTE TREATMENT L.L.C., such as ADWMC and OSHAD SF.
- Identifying safety and health hazards and risks arising from activities, and reducing them to the lowest practical levels through a comprehensive risk assessment program.




- Setting and reviewing objectives for incident prevention to continually improve the effectiveness of the safety and health management system.
- Promoting awareness among staff about safety and health hazards and injury and illness prevention.
- Providing services while minimizing adverse effects on safety and health.
- Offering a safe, rewarding, and supportive work environment.
- Ensuring ongoing risk assessments with employee consultation and participation in the HSEQ management system.
- Regularly auditing and improving implemented health and safety work practices.
- Communicating health and safety requirements to relevant stakeholders.
- Periodically reviewing the OHS policy to ensure its adequacy towards stakeholder requirements.
- The success of our business is determined by the performance of the Health & Safety Management System, and we encourage all employees and business partners to cooperate in achieving our safety and health protection aims.

Our OHS policy has been developed for consistent and efficient management across Abu Dhabi and Al Ain branches. It is applicable to all aspects of our operations and extends to all employees, contractors, and other parties involved in our activities.

By adhering to this policy, we strive to maintain the highest standards of safety protection while continuously improving our processes. We invite all involved parties to familiarize themselves with and actively participate in the implementation of this policy.

Dr. Jayesh Panchal



General Manager – Operations

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